

Special Needs **SNAP** Alert Program

Special Needs Alert Program (SNAP) Coordinator, Office of EMS
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SNAP materials in English and Spanish: <http://www.familyvoices.org/st/DE.htm>



What is SNAP?

WHAT: **SNAP** identifies children with special health care needs in the community.

Prepare Before a 911 Call

WHO: **SNAP** lets families meet with Emergency Medical Service (EMS) staff in the family's home before they have to make a 911 call. This includes ambulance drivers, paramedics and other professionals.

Who May Enroll?

No family will be excluded if they feel they would benefit from **SNAP**. Families can enroll in the **SNAP** program at anytime. Any child with special emergency care needs may enroll. This includes, but is not limited to children with: tracheotomies, IV therapy, and feeding tubes. This includes premature and low birth weight babies. *Participation is strictly on a voluntary basis. You may cancel enrollment at any time.*

Why Should You Enroll Your Child?

WHY: Together, the family and emergency medical service team will determine the child's most important needs in the event of a 911 call. *The SNAP program is free of charge!*

How to Enroll Your Child

HOW: Call the Emergency Medical Services for Children (EMSC) Office at **302-744-5415**. Ask to enroll in the **SNAP** program. EMSC will contact your local emergency medical services and make arrangements for a non-emergency home visit to meet the child and family.

Let's look at a SNAP call to 911

The family calls 911.

The address is flagged in the 911 system when the call is placed from the home phone.

All responding emergency services units are notified that this is a **SNAP** child.

The emergency medical responders now can review the child's special health information and be prepared for arrival at the home.



DELAWARE HEALTH AND SOCIAL SERVICES
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